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Egyptian Sudanese Development AndBuilding South Sudan Community Organization

1- Basic Information:

• **Address:** 4 Al lawa Street, Ezbet El Haggana, Nasr City. Cairo.
• **Tel:** 29288980
• **Fax:** 29288980
• **Email:** esd_bsouth@yahoo.com
Esd_bsouth99@hotmail.com
• Website: -----
• **Working Hours:** From Monday to Thursday / From 9 A.M to 5 P.M
• **Person in Charge of Programs and Services:**
Mr. Tawer Margani Tel: 0108251058

2- Organizational Background

Egyptian Sudanese organization is a humanitarian voluntary organization provides assistance, education and support for refugees. The organization works with the refugees community in Ezbet El Haggana (kilo 4.5) to promote their educational and vocational skills and to preserve the environment and the local popular traditions and customers.

3- Programs and Services Currently Being Provided by the Organization:

a) Health care program:

- This program is being provided in partnership with different health organizations and facilities, by referring the cases that need health care. Also, the organization helps some cases to have free-charge surgery as well as obtaining free medicine.
- The organization holds training courses for women around different themes such as; public health, reproductive health, good nutrition and children feeding and motherhood and childhood health.
- The organization organizes medical campaign within Ezbet El Haggana area.

b) Child care program: it includes the following:

- Kindergarten for children from 3 to 6 years old. The children receive meal.
- Organizing trips and animation for children and mothers.

c) Material and financial assistance: the organization provides some material

assistance such as food, clothes and covers.

d) Legal aid program: in partnership with AMERA

e) Education service program:

- Literacy classes for men and women
- English Courses. The organization facilitates the connection among students and the English program at the American University in Cairo.

f) Vocational program: organization provides vocational training courses in the field of mechanic and electricity in partnership with professional institutions.

g) Cultural activities: organization participates in various public events such as the International Refugee Day.

4- Ultimate Beneficiaries and Targeted Groups:

- The organization targets the refugees from Sudan without discrimination based on religion- sex, political opinions etc…
- The organization focus mainly on the refugee's community who live in Ezbet El Haggana area.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Personal Identity such as Passport or ID.

b) Services Fees:

- The refugees who seek to benefit from the material and financial assistance program will have to issue "Humanitarian Assistance Card". This card costs 2 L.E
- The kindergarten's registration fee is 10 L.E

6- Means of Reaching Targeted Groups:

- By announcing about the programs and services at the organization's office.
- By announcing about the programs within the refugees' collective places i.e. Sudanese Coffees.

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Student Action for Refugees, STAR, AUC

1- Basic Information:

• **Address:** the American University in Cairo, old Falaki Building.
• **Tel:** 27942964
• **Fax:**-----
• **Email:** starclasses@gmail.com
• **Website:** -----
• **Working Hours:** -----
• **Person in Charge of Programs and Services:**
Mr. Gaffar Salem Tel: 0125100798

2- Organizational Background:

Student Action for Refugees –STAR- is a student organization at the American University in Cairo, started its work in 2001. It aims at providing the necessary support for refugees' community and raising awareness about refugee issues in Egypt.

3- Programs and Services Currently Being Provided by the Organization:

The programs and activities STAR is providing could be described as the following:

a) Conducting language classes in English and Arabic for refugees.

b) Handicrafts program: this program works to enable refugees to obtain skills and occupations that enhance their economic situation. In addition to organizing temporary exhibitions during the academic year at the university.

c) Organizing monthly refugee rights-related film.

d) Providing technical support for some organization: that work on refugee issues. STAR provides training for certain organizations about how to set up project to enhance the families' economic situation. Also, STAR assists NGOs to organize bazaar at the university campus.

e) Organizing World Refugee Day –WRD-: in 2005 STAR organized WRD which had more than ever before, with over 3.000 people joining in the celebration. Activities included musical performance by groups from Burundi, Sudan, Ethiopia and Palestine and food from many different countries.

f) Organizing Darfur International Day to raise the awareness about Darfur I sues.

4- Ultimate Beneficiaries and Targeted Groups:

- STAR activities target all the displaced persons and refugees without any discrimination based on color-religion-sex etc…

5- Conditions to be met by the Beneficiaries:

a) Required Documents: there is no required document

b) Services Fees: 20 L.E as registration fee

6- Means of Reaching Targeted Groups:

- By announcing at the refugees gathering places, particularly at Caritas organization.

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Al Sadaka

1- Basic Information:

German Church

• **Address:** Al Gala Street, Al Ias'af – Cairo (Gamal Abd El Nasser Metro Station)
• **Tel:** 25759471
• **Fax:** -----
• **Email:** -----
• **Website:** -----
• **Working Hours:** Sunday from 5-8 P.M

All Saints Church

• **Address:** 5 Michel Lutf Allaha Street, behind the Marriot Hotel, Zamalak, Cairo.
• **Tel:** 27368391
• **Fax:** 27258941
• **Email:** info@refuge-egypt.org
• **Website:** www.refuge-egypt.org
• **Working Hours:** Tuesday from 5-8 P.M
• **Person in Charge of Programs and Services:** Mr. Agout Aloung Akoul, Head of Sadaka Volunteers.

2- Organizational Background:

Sadaka was established in 1990 as a non-sectarian, non-political organization, aims at alleviating feelings of misery, despair and depression experienced by the refugee community in Cairo, through listening to refugees speak about their problems with confidential and emotional support.

3- Programs and Services Currently Being Provided by the Organization:

a) Listening and Counseling Services:

- 10 trained volunteers provide voluntary listening services on routine basis. 3 volunteers present everyday.
- The volunteers are chosen based on their abilities to listen and their level of commitment. The volunteers are equipped with six-day training course. This course is being provided by professional volunteers, i.e. doctors and psychologists from Al Nadem Center. The course is being held 2-3 times a year. It is worth to mention that, the volunteers are not trained to dispense advice, they only provide listening and suggest alternatives.
- The volunteers speak with the refugee for an average of an one hour to one hour and half.
- Both male and female volunteers are available. Also, all volunteers are trained to assist children. Usually volunteers can communicate in either Arabic or English. If volunteers available do not speak the refugee's language, will try to arrange for suitable volunteer to be present the next day.

4- Ultimate Beneficiaries and Targeted Groups:

- Al Sadaka provides listening to all refugees without discrimination based on religion, sex, language, ethnic etc..

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----
b) Services Fees: no fees charged

6- Means of Reaching Targeted Groups:

- Al Sadaka association produces leaflet available at All Saints and St. Andrews Churches. Also, refugees are informed of services upon registration at both churches.

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Palestinian Consulate

1- Basic Information:

• **Address:** 17 Goad Hosni, Forth floor, Downtown, Cairo.
• **Tel:** 23931804
• **Fax:** -----
• **Email:** -----
• **Website:** -----
• **Working Hours:** From Saturday to Thursday / From 9 A.M to 3 P.M
• **Person in Charge of Programs and Services:**
Mr. Kamal Hatab, Palestinian Consul in Egypt

2- Organizational Background:

The consulate was established in the 60s to perform general consular duties.

3- Programs and Services Currently Being Provided by the Organization:

The services the consulate is providing could be described as the following:
• Issuing driving license.
• Assisting in renewal of residence permits; for example assist in avoiding additional charges for late renewal.
• Granting marriage's permissions between Palestinian, as well as, between Palestinians and Egyptians.
• Issuing required papers for university admission.
• Issuing variety of official certificates such as; birth certificate, nationality card, certificate proving no criminal record.
• Working with the Embassy of Saudi Arabian to facilitate Hajj.

4- Ultimate Beneficiaries and Targeted Groups:

- All Palestinians.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----
b) Services Fees: the cost to issue such documents is 30-50 L.E on average per

document. However, in special cases of need, the consulate will waive fees.

6- Means of Reaching Targeted Groups:

- The consulate issues publication listing all organizations and services available to Palestinian refugees in Egypt.

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Coptic Orthodox Cathedral

1- Basic Information:

• **Address:** 222 Ramsis Street, Abbaseya, Cairo.

• **Tel:** 26825374 - 26825375

• **Fax:** -----

• **Email:** -----

• **Website:** -----

• **Working Hours:** -----

• **Person in Charge of Programs and Services:**

Father Anastasie, Director of refugee program.

2- Organizational Background:

Coptic Orthodox Cathedral is the first Coptic Church assist refugees, began 13 years ago. The Cathedral Church provides spiritual and material assistances for the refugees from Sudan.

3- Programs and Services Currently Being Provided by the Organization:

a) Financial assistance: it includes the following:

- Distrusting 40 L.E per person on first Sunday of each month on a regular basis. Money sometimes distributes on Saturday.
- Father Anastasie meets with 25 refugees once or twice a month, to discuss their needs and assists with average of 100 L.E depending on one's problem.

b) Material assistance:

the Cathedral distributes clothes for children every Easter and Christmas.

c) Education:

limited number of Sudanese sponsored to attend Cathedral's religious training course in order to be employed to assist with spiritual and social services for the refugees.

d) Job Placement: Cathedral provides job opportunities for some women.

e) Spiritual services:

- Spiritual assembly every Sunday. It provides breakfast and beverages.

- Spiritual assembly for men and youth first Saturday of each month.
- Spiritual assembly for women and children second Saturday of each month

4- Ultimate Beneficiaries and Targeted Groups:

- Cathedral provides its service merely for refugees from Sudan.
- Mostly Christians but some Muslims as well.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Cathedral does not ask for documents

b) Services Fees: no fees charged.

6- Means of Reaching Targeted Groups:

- By word-of-mouth among Sudanese community

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International Committee of the Red Cross – ICRC-

1- Basic Information:

• **Address:** 31 Jaddah Street, of Mohey El Din Abu El Ezz Street, Dokki. (Next to the Vietnamese Embassy)

• **Tel:** 37619332 –33379282

• **Fax:** 33383779- 37618487

• **Email:** tracing.cai@icrc.org / le_caire.cai@icrc.org

• **Website:** www.icrc.org

• **Working Hours:** from Monday to Thursday From 8 A.M to 3 P.M And Sunday from 8 A.M to 2 P.M

• ***Person in Charge of Programs and Services:***

Ms. Heba Sharmy, Assistant Administrator.

2- Organizational Background:

ICRC is an independent international humanitarian organization that acts as a neutral intermediary between adversaries in times of war or civil strife. The committee attempts to ensure that conflicts' victims both civilian or military receive protection and assistance.

ICRC Cairo is attempting to particularly promote international humanitarian law both in Egypt and the region as a whole.

3- Programs and Services Currently Being Provided by the Organization:

ICRC Cairo provides 4 basic services:

a) Issuing travel documents: for the refugees who have been granted the resettlement to another country and do not have a valid passport. In such case the refugee must be referred by either UNHCR or the embassy of the host country.

The processes:

- Bring referral letter from UNHCR or the embassy of the host country to ICRC. Often the letter is sent to ICRC by one of these agencies, hence, the refugee should verify which is the case.

- After 3 days, the travel documents is personally delivered. The travel document includes all the information mentioned in the letter of referral form UNHCR or the embassy of the host country.

b) Issuing letter to Immigration Department: it follows the Egyptian Ministry of Interior in order to ensure that the refugee is not charged penalty fees for expired passport upon exit. This letter could be obtained by presenting the issued ICRC Travel Document and known date of departure to ICRC.

c) Transmitting correspondence: between dispersed family members when normal means of communication are disrupted by violent conflict. When communication is disrupted other than violence, the refugee should contact Egyptian Red Crescent.

Clients should come to ICRC to fill out Red Cross Message form. Only family news is acceptable. The refugee must be able to provide name, date of birth, sex, father's full name, full postal address and telephone number of both sender and addressee. First messages are sent to headquarter in Geneva (19 A venue de la Paix, 1202 Geneva, Switzerland) and distributed from there. It takes an average of 3-4 weeks to reach destination. Replies are always forwarded to HQ in Geneva then either mailed to original sender or the office telephone the sender to pick up the message.

d) Tracing missing family members: refugee should come to ICRC to fill out Tracing Request form. The person should be to provide complete information about the full name of person to be traced, as well as, father and mother's names, date of birth, place of birth, sex, nationality origin, profession, marital status, date and kind of last news, last known address, circumstances leading to loss of contact, names and birthdays of those accompanying person to be traced, any additional information that may assist tracing and names of anyone who may be able to assist in the tracing

process.

Tracing takes between 3-4 months on average but variable depending on the case. Also, there is a new tool was created to serve the same goal that is : www.familylinks.icrc.org

4- Ultimate Beneficiaries and Targeted Groups:

- Eligibility depends on the nature of the service. In order to benefit the services of Issuing Travel Documents or Issuing letter to Immigration Department, refugees

must be recognized by the UNHCR or referred by the host country,

- However, in order to send Correspondence through ICRC or Trace the whereabouts of a family member, a refugee does not need to be recognized by UNHCR or referred by any other agency. Refugees may arrive independently.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----

b) Services Fees: all services provided by ICRC are free of charge.

6- Means of Reaching Targeted Groups:

By word-of-mouth, Through other organization such as All Saints Church, Egyptian Red Crescent Association, Dr. Ahmed Shukry provides messages and tracing in on-conflict situations.

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Sudanese Development Initiative "SUDIA"

1- Basic Information:

• **Address:** 33 Abdel Khalek Tharwet Street, 7th Floor, Apt. 14, Downtown, Cairo.
• **Tel:** 23956275
• **Fax:** -----
• **Email:** send@sudia.org
• **Website:** www.sudia.org
• **Working Hours:** From Sunday to Thursday / From 9:30 A.M to 6 P.M
• **Person in Charge of Programs and Services:**
Mrs. Maha Al Bakry & Mr. Ismail Moustafa.

2- Organizational Background:

SUDIA is International Non-governmental Organization focus on connecting between human, knowledge and available resources to improve life and situation of vulnerable groups in Africa.
In Egypt SUDIA provides social and education services for refugees from African Horn to empower them and increase their self-reliance.

3- Programs and Services Currently Being Provided by the Organization:

a) Refugees' Technology Understanding Program: this program supports refugees and enable them to use technology of information and help them to find better job opportunities.
- The program includes various training courses such as; basic elements of computer, Internet, PowerPoint, Excel, Access, Database and computer's maintain skills.
- The maximum number of students the course can admit is 8 persons. Individuals who obtain this course can use computers at the organization's headquarter for free.
b) Education program for Teenagers: it aims at empowering teenagers with necessity information to protect them from HIV/AIDS and Sexual Transmitted Diseases.
- The program targets teenagers who live in 5 areas; Arba-wa-Nus, 10th District,

Al Mattaria, Ain Shums and Hadaek Al Maadi.
- In the program they train Peers (4 Males and 4 Females) to work in local communities and train teenagers on how to be protected from HIV/AIDs and Sexual Transmitted Diseases.
c) Summer Education Program for Children: the program attempts to connect Sudanese children with their home (Sudan). Also, it focuses on rehabilitating children's behaviors and combat violence phenomena among children. And, encourages them to volunteer.
- The program applies innovating methods for education such as Folklore, music, geography. Also, children have the opportunity to learn about their history through art.
d) Publications and Training Manuals for awareness: SUDIA publishes various publications and researches to facilitate social work with refugees in Egypt;
- Manual Guide for Socio-psychology care for children who are HIV positive or children whose parents are HIV positive.
- Conducted social research to understand children's vision and point of views about their situation as refugees and their opinions about available services for them.
- Published book titled "My Memories" as guide tool for working with refugee children.

4- Ultimate Beneficiaries and Targeted Groups:

- SUDIA targets refugees who live in Egypt from African Horn.
- Eventually, it targets individuals from Egypt, Cote d'Ivoire and Sierra Leone.

5- Conditions to be met by the Beneficiaries

a) Required Documents: individuals must bring their IDs or Passports.
b) Services Fees:
- Registration fee for Introduction for Computer class: 30 EGP
- Registration fee for Internet class: 30 EGP
- Registration fee for PowerPoint class: 50 EGP

- Registration fee for Excel class: 50 EGP
- Registration fee for Access class: 50 EGP
- Registration fee for Database class: 50 EGP
- Registration fee for Computer maintain class: 50 EGP

6- Means of Reaching Targeted Groups:

- By distributing publications and flyers in refugees-gathering places, UNHCR office, AUC, Churches and other organizations that work with refugees.

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The National Council for Childhood and Motherhood- NCCM

1- Basic Information:

• **Address:** Kornish El Nile, Al Maadi, the National Council for Population building. Old Cairo, Cairo.
• **Tel:** 25240288 – 25240277
• **Fax:** 25240638 – 25240701
• **Email:** htahawy@hotmail.com
• **Website:** www.nccm.org.eg
• **Working Hours:** From Sunday to Thursday From 9 A.M to 3 P.M
• **Person in Charge of Programs and Services:** Dr. Hoda Al Tahawy.

Note: that the National Council does not provide directly services for refugees but it coordinate with the **NGOs** that work with the refugees.

2- Organizational Background:

NCCM was established in 1989 as the official national responsible for child-related issues, including issues related to women as mothers. The council's priority is to ensure the protection, integration and rehabilitation of children at risk and disadvantaged groups. As well, empowering girls by eliminating Female Genital Mutilation and early marriage habits.

3- Programs and Services Currently Being Provided by the Organization:

a) Literacy programs:
b) Programs to improve early childhood,
c) Programs to raise the awareness about issues such as; safe delivery, HIV-AIDS, Transmitted Diseases,
d) Programs to support participation in the field of local development,
e) And, program for Human Rights education.

4- Ultimate Beneficiaries and Targeted Groups:

- The ultimate beneficiaries are children and women,
- For the refugees, the council targets all displaced persons and refugees from all countries without any discrimination based on ethnic, religion, sex or color.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: it is not necessary to submit any documents
b) Services Fees: it depends on the required service and the existing capacity of the NGO that work with the council.

6- Means of Reaching Targeted Groups:

Through the council's partners (NGOs)

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Egyptian Refugee Multicultural Council –Tadamon-

1- Basic Information:

• **Address:** 8 El Bergas Street, Apt. # 7, Garden City, Cairo.
• **Tel:** 27943606
• **Fax:** 27944420
• **Email:** moyousri@gmail.com
• **Website:** -----
• **Working Hours:** -----
• **Person in Charge of Programs and Services:**
Mr. Mohamed Youssri. General Coordinator

2- Organizational Background:

Tadamon is an independent network of NGOs and Civilian Organizations that focus on deepening mutual understanding among asylum seekers, refugees and Egyptians.

3- Programs and Services Currently Being Provided by the Organization:

• Supporting rights and basic services in the communities where asylum seekers, refugees and Egyptians live.
• Increasing awareness and understanding of different cultures, backgrounds of asylum seekers and refugees who live in Egyptian.
• Facilitate building capacity of members, and providing advices and training to members, by the means of sharing experience, information and skills.
• Conducting needs assessment studies and researches.
• Providing mechanisms for sharing information and strategies throughout meetings, forums, as well as, other events. In order to develop common projects between members.

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Sudan Sons Charity Association

1- Basic Information:

• **Address:** 6th Zone, District NO. 8, 6th October City, Giza.

• **Tel:** 38312637

• **Fax:** 38312637

• **Email:** sudanesesociety@yahoo.com

• **Website:** -----

• **Working Hours:** everyday from 6-11 P.M

• **Person in Charge of Programs and Services:**

Mr. Abd El Monnam Yousafe El Kedra.

2- Organizational Background:

Sudan Sons association is space in where Sudanese from different ethnicity political backgrounds and religions can interact together to innovate. And where, Sudanese culture can actively interact with Egyptian culture.

3- Programs and Services Currently Being Provided by the Organization:

a) Health care program:

• Association provides free–of-charge medical treatment in cooperation with 6th October City Hospital, Egypt University for Science and Technology Hospital. Also, it provides medical treatment through certain governmental hospitals that follow Egyptian Ministry of Health.

• This program includes, as well provision of surgery and treatment with 50% discount or with no charge for disadvantaged refugees.

• Association organizes medical campaign in partnership with Doctors Syndicate.

b) Motherhood and Childhood Care Program: it includes the following;

• Training Courses for mothers about "good nutrition" in partnership with National Council for Nutrition.

• Training Courses for Kindergartens' Teachers.

• Training Courses about Reproductive Health.

c) Financial Assistance: association collects donation from its members and distribute financial assistance for disadvantage cases of refugees. The Social Care committee that follows association studies the cases and determines eligible refugees to receive assistance.

d) Legal assistance program in partnership with AMERA.

e) Education Program:

• Literacy classes for women and men.

• Arabic, English and French Langue courses.

f) Job Placement program:

• Association attempts to provide job opportunities for refugees at 6th of October City Factories in partnership with the Coptic Association.

• Association provides training opportunities at 6th of October City Factories, with wages between 10-15 EGP per day. Also, trained individuals could be employed with monthly salary if they wish so.

g) Cultural activities:

• Association organizes Puppet Theatre for children.

• It organizes annual culture and innovating festival.

• Association holds cultural and awareness forum each 2 weeks, about themes such as legal, health awareness for women and children.

h) Spiritual activities

i) Vocational training: association provides handicraft trainings for women.

4- Ultimate Beneficiaries and Targeted Groups:

- Association targets all Sudanese without discrimination based on religion, sex, ethnicity etc…

- It focuses its interventions on Sudanese community who live in 6th Of October City, particularly for women and children.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: individuals must provide their IDs or Passports.

b) Services Fees: Individuals are charged 15 EGP as membership registration fees (5 EGP to issue Member ID + 10 EGP monthly fees for membership)

6- Means of Reaching Targeted Groups:

- By using advertisement means such as Posters, e-mails, invitations for individuals and members.
- Also, by advertising at Sudanese gathering places, such as; coffees.

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El Hossary Charity Association

1- Basic Information:

• **Address:** El Mehwer El Merkazzi, six October City, Giza.
• **Tel:** 83633326
• **Fax:** -----
• **Email:** -----
• **Website:** -----
• **Working Hours:** 7 days a week From 8 A.M to 5 P.M
• **Person in Charge of Programs and Services:**
Mr. Sameh Abd El Tawab, present of Human Development Committee.

2- Organizational Background:

The association was established in 2000 in order to provide religious and social services for disadvantaged groups.

3- Programs and Services Currently Being Provided by the Organization:

a) Financial assistance: the association provides financial aid on average of 100 EGP per month. There is special committee determine the amount after studying each case in-depth.
b) Job placement service: the association assists individuals to find job opportunities, if they have work's permit.
c) Vocational training: includes training courses on handicrafts for women and mechanic skills for men.
d) Support for small business: the association provides some training to establish small business. Support and training courses on; successful business management, no interest accumulation, initiating to pay the equipments' cost, i.e. women borrow money to purchase sewing machine but she must slowly pay it off via reductions from her monthly allowance.
e) Education and Adult literacy Program.
f) Orphanage
g) The association provides assistance in wedding preparation i.e. providing cash and furniture.

4- Ultimate Beneficiaries and Targeted Groups:

- The association serves Egyptians ,as well as foreigners, including refugees.
- The Egyptian Ministry of Social Solidarity determine the eligibility to receive the association's services. Thus, individuals who wish to receive the association's assistance must apply to local branch office of Ministry of Social Solidarity in her/his district. The Ministry of Social Solidarity will conduct individual interview to determine the legal case as well as socio-economic situation of the applicant and will decide, on this basis, whether or not applicant will be eligible for assistance from the association.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----
b) Services Fees: most services are free of charge but some disbursements, i.e. loans for small business, must be paid back.

6- Means of Reaching Targeted Groups:

- By word-of-mouth

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Palestinian Red Crescent Association

1- Basic Information:

• **Address**: 64 El Thawra Street, Ard El Golf – located inside Palestinian Hospital), Cairo.

• **Tel:** 22914140

• **Fax:** 22914139

• **Email:** prcs_eg@hotmail.com

• **Website:** -----

• **Working Hours:** the hospital opens 24 hours, 7 days a week.

Heritage Center opens everyday except Friday from 8 A.M to 3 P.M.

The coffee shop opens from 8 A.M to 10 P.M

• **Person in Charge of Programs and Services:** Dr. Mohamed Zakloul.

2- Organizational Background

Palestinian Red Crescent was established in 1968 to provide health care and social assistance for Palestinians, and to act as Palestinian Ministry of Health. Palestinian Red Crescent branch was established in 1970 to provide medical and social services for Palestinians who live on Egypt ,as well as, to provide special care.

3- Programs and Services Currently Being Provided by the Organization:

a) Palestinian Hospital: it provides wide array of medical care and routine care such as; emergency service, orthopedic, neuro, plastic. Also, the hospital provides routine check for People Living with HIV, but no treatment, and Hepatitis.

b) Heritage Center: the center organize different activities that are:

- Family Aid Program: the program involves 80 families who are paid to do embroidery work.
- The center organizing various cultural activities such as Dabka Band and theatre.
- Coffee shop that serve as social center.
- The center provides continuing education for nurses and doctors i.e. lectures

each Thursday. In addition to, Computer and English Courses.

4- Ultimate Beneficiaries and Targeted Groups:

- Palestinian Red Crescent serves Palestinians who are living in Egypt. As well, it serves Egyptians and foreigners including refugees from other nationalities.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: ------

b) Services Fees:

- Palestinians who are employed by Palestinian Offices and General Governor of Gaza, and their families pay only 10% of the cost
- All other Palestinians –case-by-case discounts, depending on the need.
- There is exception for certain humanitarian cases such as Sudanese or other refugees who are not able to pay the fee. Where Palestinian Red Crescent offers discount on case by case basis.
- The hospital provides 50% discount for the employees of the Jerusalem Nursery in Nasr City.

6- Means of Reaching Targeted Groups:

- The hospital is well known for everyone.

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Cairo Family Planning Association

1- Basic Information:

• **Address:** 50 El Gomhoria Street, El Tawil Building, 3rd floor, Downtown, Cairo. (El Attab Metro Station)
• **Tel:** 25914515
• **Fax:** 25914515
• **Email:** -----
• **Website:** -----
• **Working Hours:** From Sunday to Thursday / From 9 A.M to 4 P.M
• **Person in Charge of Programs and Services:**
Mrs. Fatma El Zahara Abbas.

2- Organizational Background:

Cairo Family Planning Association was established in 1967 and initiated its program with refugees in 1993. The association focuses on promoting voluntary practices of family planning and basic human rights.
In regards to refugees the association aims at providing women and men with family planning and reproductive health education, help creating a social support network and foster a feeling of self-empowerment.

3- Programs and Services Currently Being Provided by the Organization:

a) Skills training program: the ultimate beneficiaries of this program are women only. The program includes certain life skills such as: cooking, sewing, handicrafts, painting etc…
• The training runs for two months at Zeinhom Model Center (center supervised by Cairo Family Planning Association. Located at 1 Magra El Oyoun Street, Zeinhom). The association organizes this training roughly 4 times per year.
• Course taught in Arabic by specialized professionals. Certificates provided at the end of the course.
b) Primary Aid Program: the course covers themes such as; first aid training, reproductive health and preventing diseases (i.e. HIV/AIDS)
• It is week-long course. The number of participants approximately 15 men and women per course. The association organizes about 10 training courses every year.

• The course taught in Arabic by doctors specialized in first aid, some interpretation available through refugees volunteering their services.
c) Medical treatment program: Cairo Family Planning Association works in partnership with 5 medical centers: Zeinhom Model Center, Atlas Heliopolis Center, El Salam Heliopolis Center, El Harafiyin Center and 15 May Center).
• Refugees must pay as Egyptians to do benefit from these services, however, refugees who are participating in Skills Training Program at Zeinhom Model Center, receive medical services there for themselves and their children free of charge during the program. There us also a nursery at the center to care for children while mothers are participating in the program.
d) Annual event for refugees: the association organizes kind of annual event for the refugees such as organizing picnic for mothers.

4- Ultimate Beneficiaries and Targeted Groups:

- The association serves only the refugees who are officially recognized by UNHCR.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: individuals must submit official proof of reorganization by UNHCR upon registration at the association headquarter.
b) Services Fees: The medical service fees are:
Medical Examination: 4 EGP
IUD Insertion: 8 EGP
Pregnancy Test: 8 EGP
Ante-natal Visit: 4 EGP
- Registration and participation in the courses (Skills Training and Primary Aid Training) are free. Individual must register to attend the courses, as there are usually waiting lists for courses and places are award on a first-come first-served basis.

6- Means of Reaching Targeted Groups:

- By the association's publications and brochures

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Gamal El Din El Afghany Islamic Charity Association

1- Basic Information:

• **Address:** Middan El Gamma, Heliopolis, Cairo.
• **Tel:** 22409367 – 22409922 - 22409365
• **Fax:** 22409495
• **Email:** afghany35@hotmail.com
• **Website:** ------
• **Working Hours:** the administrative office works 7 days a week
From 11 A.M to midnight.
• **Person in Charge of Programs and Services:**
Mr. Ragai El Ashwa.

2- Organizational Background

The association was establish in 1982 to provide social services for disadvantaged individuals and families who live in the surrounding area.

3- Programs and Services Currently Being Provided by the Organization:

a) Medical Care: it is divided into 3 section;
• Outpatient clinic: the clinic is mostly staffed by volunteering doctors and provides all specialties. The clinic opens everyday from 10 A.M to 1 P.M
• The hospital: also staffed by volunteers medicines and provides all general hospital services. It opens 24 hours during 7 days a week.
- It refers all TB cases to fever hospitals.
- The hospital diagnoses HIV/AIDS but it does not provide treat for People living with HIV
- All alcohol and drugs addiction cases are being referred to other hospitals.
• The Pharmacy: it provides discounted prescription drugs based on referring letters from the outpatient clinic or other clinics. It works everyday from 10 A.M to 1 A.M
b) Social services: the association provides 3 basic services that are;
• Medical expense coverage.
• One-time financial aid of 10-30 EGP in specific circumstances.
• Monthly stipend of 30-200 EGP. The amount of the stipend is to be determined

based on individual interview.
• The social assistance includes;
• Providing private lessons for students who are enrolled in primary and secondary schools. 10 EGP per month, per course.
• Library that offers books, cassettes to teach Koran for children.
• Training course on handicraft productions and organizing exhibitions on regular basis.
• Assisting individuals to start small income generation projects.
c) Zakat Committee Service:
• Assisting with marriage preparations i.e. furniture.
• Providing food aid at Ramadan.
• Distributing clothes during religious festivals.
• Covering medicine's costs, for drugs required on regular monthly basis.
• Providing financial assistance for orphans.

4- Ultimate Beneficiaries and Targeted Groups:

- The association provides its assistances for disadvantaged people without discrimination based on their nationality, religion, sex, color etc…
- The association serves the refugees regardless UNHCR legal status.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Individuals should bring Identification Documents.
b) Services Fees:
- The medical service fees are; 8 EGP for General Examination.
Operations' costs; 200-1000 EGP / The pharmacy provides 5% discount.
- If the patient can not afford fees, Social Aid will cover some or all of the costs depending on the case. Eligibility for coverage is determined on individual basis.

6- Means of Reaching Targeted Groups:

- The association advertise about its activities in the magazines, newspapers and bulletins.

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Human Rights Association for the Assistance of Prisoners HRAAP

1- Basic Information:

• **Address:** 9 El Horaya Street, Tera'at El Sawahel, Imbaba, Cairo.
• **Tel:** 37121656
• **Fax:** 37127077
• **Email:** hrcap@hrcap.org
• **Website:** www.hrcap.org
• **Working Hours:** -----
• **Person in Charge of Programs and Services**
Mr. Mohamed Zarei.

2- Organizational Background:

HRAAP was established on 1997. It focus on providing legal assistance to prisoners and advocacy for reform of prisons so that they become places of correction and rehabilitation.

3- Programs and Services Currently Being Provided by the Organization:

a) Monitoring human rights violations in Egyptian prisons and report on finding by collecting complaints, conducting field visits to prisons and families, monitoring official investigations and issuing general reports to public.
b) Providing legal assistance for prisoners in order to improve their conditions. In addition to, providing education and health care for them and timely release.
c) Assisting prisoners and their families if financially are suffering. The association provides financial assistance to cover education and health care expenses. Such assistance is either paid directly to the service-provider or provided as refund for cash already paid upon submission of receipts.
d) Organizing training sessions for lawyers and journalists to promote campaign against torture in prisons.
e) Conducting research geared toward developing Egyptian Penal system to ensure conformity with Standard Minimum rules for the Treatment of Prisoners, Convention Against Torture and International Covenant on Civil and Political Rights.

4- Ultimate Beneficiaries and Targeted Groups:

- The association serves both Egyptian and foreigners including refugees who experience torture or mistreat at prisons.
- On average, the association assists about 20 refugees each year.

5- Conditions to be met by the Beneficiaries:

a) Required Documents:
Establish contact with prospective target groups in one of three ways:
- Letter from prisoner.
- Visit from member of prisoner's family.
- Visit from prisoner's lawyer.

After initial contact is made, the association visits the prisoner or, if not possible, meets with family member to receive briefing on potential individual's case. Afterword, social workers on staff determine whether case falls under the association's mandate and whether the association will be able to assist.
b) Services Fees: No fees charged.

6- Means of Reaching Targeted Groups:

- By the association's publications and word-of-mouth.

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Da’aman Association for Elderly Care

1- Basic Information:

• **Address:** 55 Cornish El Nile, Villa Necroma, El Maadi "nearby Al Sadat Academy", Cairo.
• **Tel:** 0103022780
• **Fax:** 23864862
• **Email:** dema_helpage@hotmail.com
• **Website:** -----
• **Working Hours:** On Sunday and Wednesday / From 12:30 P.M to 5 P.M
• **Person in Charge of Programs and Services:**
Mrs. Khadeka Ali Ahmed. Tel: 0103022780

2- Organizational Background:

Da'aman association attempts to provide assistance for elderly and empower them to achieve self-reliance and defend their rights.

3- Programs and Services Currently Being Provided by the Organization:

a) Health care: it provides medical care in partnership with other association for elderly patients. The program includes providing psychological treatment, as well as, organizing health-awareness sessions with professional doctors.
b) Financial and material assistance:
• It includes financial donations from elderly individuals to ill elderly according to the situation of the patient.
• Also, it includes "Charity Bag" project. The association distributes bag includes food during Ramadan Month.
c) Small enterprises project: the program attempts to assist elderly to set up small enterprises to support themselves and increase their income.

4- Ultimate Beneficiaries and Targeted Groups:

- Association provides its services for elderly who are over the 60 year old.
- It targets all Sudanese without discrimination based on religion, ethnicity, sex, political believes etc…

5- Conditions to be met by the Beneficiaries:

a) Required Documents: no documented required, only for patient cases, individuals must bring their medical reports.
b) Services Fees: no fees charged.

6- Means of Reaching Targeted Groups:

- Association calls beneficiaries to inform them about the new programs and projects.

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Sudanese Refugee Child Support Association

1- Basic Information:

• **Address:** the association based at Sakakini Sacred Heart Church, 72 Ahmed Said Street, Abbasseya, Cairo.

• **Tel:** 23592755

• **Fax:** -----

• **Email:** srcsa@hotmail.com

• **Website:** -----

• **Working Hours:** -----

• **Person in Charge of Programs and Services:**

Mr. Hadev Mywin Atem. Tel: 0106406444

2- Organizational Background:

The association aims at enhancing Sudanese children abilities by using sportive activities and games. The association was founded on October 1999, and its members are former athletes in Sudan.

3- Programs and Services Currently Being Provided by the Organization:

The association provides wide array of sportive activities for the children. Who are being divided into 5 groups based on age: 6-9 years, 10-12 years, 13-15 years, 17-19 years, 20 years and up.

The sportive activities include the following:

- Soccer at El Bohooth. It offered every Friday from 6-11 A.M and every Saturday from 7-11 A.M and Monday and Wednesday from 3-7 P.M.
- Basketball at De Lasalle (French Church in Dahar). It offered every Friday from 3-5 P.M and every Sunday from 3-7 P.M
- Boxing and Karate at Sakakini. It offered each Monday and Wednesday from 5-7 P.M or from 6-8 P.M.

4- Ultimate Beneficiaries and Targeted Groups:

- The association targets all Sudanese children without discrimination based on sex, ethnic, religion etc...
- It serves children from 6 years old and up.

5- Conditions to be met by the Beneficiaries

a) Required Documents: no documents required

b) Services Fees: the association does not charge any fee.

6- Means of Reaching Targeted Groups:

- By word -of- mouth

23

Shumuu Association for Human Rights and Aid For Disabled People

1- Basic Information:

• **Address:** 8 Acmer Street, off Mohamed Metwlyi El Shacrawy Street, El Marrutia Street, Al Haram. Giza.

• **Tel:** 37403472

• **Fax:** 37403472

• **Email:** shumuu@yahoo.com.uk

• **Website:** -----

• **Working Hours:** From Saturday to Thursday. / From 9 A.M to 4 P.M

• **Person in Charge of Programs and Services:**

Ms. Yousra, Public relation Coordinator.

2- Organizational Background:

Shumuu association attempts to advocate for disabled people's rights, empower them and integrate them within the society.

The association initiated its programs with refugees since 2003. It works with refugees in general and disabled refugees in particular.

3- Programs and Services Currently Being Provided by the Organization:

a) Legal Aid program: within this program, shumuu provides legal assistance for detained refugees.

b) Care program for disabled children: for example, mental disable Iraqi child approached the association for service. Shumuu conducted necessity test to determine the child's IQ and enrolled him in school for mental disable children for free. Also, association assisted his mother to have decent work.

c) Psychological Rehabilitation Program for refugees.

d) Education and Training Program: association provides computer and Internet training courses.

e) Cultural and Artistic Activities: association has room to organize certain artistic activities. Also, it has cultural Library.

4- Ultimate Beneficiaries and Targeted Groups:

- Association targets all refugees without discrimination based on nationality, color, religion, sex, ethnicity etc…

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Individuals must bring IDs or Passports.

b) Services Fees: no fee charged.

6- Means of Reaching Targeted Groups:

- By advertising at refugees' gathering places,
- Through announcements at NGOs and governmental Organizations.

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Dia’a El Haka Association

1- Basic Information:

• **Address:** 4 Lawa El Islam Street, inside Dia'a El Haka Mosque, El Tabba, Kilo Arb-wu-nus- Ezbet El Haggana, Cairo.
• **Tel:** 0101625682
• **Fax:** -----
• **Email:** -----
• **Website:** -----
• **Working Hours:** From Saturday to Thursday / From 9 A.M to 11 P.M
• **Person in Charge of Programs and Services:**
Dr. Mohamed Bahrria

2- Organizational Background

Association focuses on providing medical care, material and financial assistances.

3- Programs and Services Currently Being Provided by the Organization:

a) Child care program: it includes kindergarten for children from 4-6 years. The kindergarten includes health care and providing meal for children. / Primary school.
b) Motherhood care.
c) Spiritual activities: Quran memorization.
d) Financial assistance: roughly between 20-40 EGP per month for Sudanese.

4- Ultimate Beneficiaries and Targeted Groups:

- Association targets basically women, children and youth.
- Refugees who live in Kilo Arba-wu-nus community.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: official Identity Card
b) Services Fees: no fees charged.

6- Means of Reaching Targeted Groups:

- By advertising in refugees gathering places.

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Gu Gu for Developing and Building Community Association

1- Basic Information:

• **Address:** 13 Mohamed Mubarak Street, off Hassnian El Dosuki Street, Hadayek El Maddi.
• **Tel:** 23808911
• **Fax:** -----
• **Email:** gadiadu@yahoo.com
• **Website:** www.guguegypt.org
• **Working Hours:** from Monday to Thursday / From 7:30 A.M to 10 P.M
• **Person in Charge of Programs and Services:**
Mr. Moa'sis Flowman.

2- Organizational Background:

Gu Gu association attempts to assist refugee children to continue their education, as well as training women to set up income-generation enterprises.

3- Programs and Services Currently Being Provided by the Organization:

a) Child care program: the program includes Kindergarten, routine medical check for children who are enrolled in the kindergarten, and primary school.
b) Education activities: it includes computer courses and adult education classes.
c) Cultural activities: theatre and music for children. In addition to, organizing cultural events with children's families.
d) Spiritual activities: refugees community who live around the association's office can use the place to organize spiritual activities and celebrations.
e) Vocational training program: association organizes various skill and vocation training programs for women.
Also, association works in partnership with different stakeholders to provide job opportunities for refugees.

4- Ultimate Beneficiaries and Targeted Groups:

- Targets mainly women, children and youth.
- It provides services for refugees from Democratic Republic of the Congo and Ethiopia.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: individuals must bring Passport, Birth Certificate and School Certificate.
Association conducts exam for children who are applying to primary school.
b) Services Fees: Primary School fee: 50 EGP per month
Computer course fee: 85 EGP
Kindergarten fee: 25 EGP
Some families could receive services for free, depending on economic situation.

6- Means of Reaching Targeted Groups:

- Association announces about its programs at refugee's gathering places and school.

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St. Michaels and All Angles Church

1- Basic Information:

• **Address:** 8 Seti Street, Korba, Heliopolis, Cairo.

• **Tel:** 24179859

• **Fax:** -----

• **Email:** -----

• **Website:** -----

• **Working Hours:** everyday, except Friday.

• **Person in Charge of Programs and Services:**

Father Canon Medhat Sabry.

2- Organizational Background:

Church initiated its programs with refugees on 2001; it provides assistance when it is possible.

3- Programs and Services Currently Being Provided by the Organization:

a) Church provides meals in Christmas and Easter.

b) Spiritual services:

• Praying on Sunday at 3:30 P.M for Sudanese.

• Provides Sermons in Arabic and singing in Dinka and Moro, and some are delivered in English with translation.

• Church provides spiritual counseling upon request.

4- Ultimate Beneficiaries and Targeted Groups

- Church assists mainly refugees from Sudan regardless of ethnicity, religion, **UNHCR** legal status. But church will assist others in need if they are able.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----

b) Services Fees: no fee charged.

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Sacred Heart Community Church

1- Basic Information:

• **Address:** 72 Ahmed Said Street "Ghamra Metro Station" Abbyssia, Cairo.
• **Tel:** 26856509
• **Fax:** 26824351
• **Email:** smbuthias16@yahoo.com / Cosiamo7@msn.com
• **Website:** -----
• **Working Hours:** Saturday and from Monday to Thursday From 8 A.M to 5 P.M
• **Person in Charge of Programs and Services:**
Father Simon

2- Organizational Background:

Scared Heart Church attempts to empower refugees' community. It pays particular attention to children education.

3- Programs and Services Currently Being Provided by the Organization:

a) Education service program: it includes the following:
• Kindergarten and Primary School for children from 4 to 12 years old. It locates at Abu Hashish Street, nearby Helmiyet El Zeitoun Metro Station.
• Kindergarten, Primary School and Preparatory and Secondary School (from 4 to 15 Years Old). It locates at New Maadi, street No. 291, Building # 21.
• Kindergarten, Primary School and Preparatory and Secondary School (from 4 to 20 Years Old). It locates at church's headquarter "72 Ahmed Said, Abbyssia. The school works everyday in the morning and afternoon, except on Friday and Sunday.
b) Health Care Program: it provides medical care at all schools that follow church. Health care covers all students, teachers and employees.
c) Financial assistance: provision depending on the case's needs.
d) Spiritual Services: regular services held at church.
e) Vocational Training Program: includes technical trainings such as; electrical workshops, mechanics, computer maintain.
f) Animation Activities:

• Church organizes "Summer School" for children, every year during July. It includes: music, drawing and English language courses.
• It organizes summer camp out of Cairo. The camp includes sportive and social activities to preserve Sudanese Folklore and positive habits.

4- Ultimate Beneficiaries and Targeted Groups:

- Church targets all refugees without discrimination based on religion, nationality, ethnicity, color etc…
- It pays particular attention to children, women and youth.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Individuals must submit their IDs or Passports.
b) Services Fees:
- Schools' registering fees for children: 30 EGP per child. Registration starts from 1-5 September.
- Computer Courses' fee: 30 EGP each 2 months.
- Summer School program's fee: 15 EGP per child.
- Church provides service with no charge for specific cases, such as orphan children.

6- Means of Reaching Targeted Groups:

- By advertising at church's centers in El Zeitoun and Maadi areas.

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Mary Girgis Church

1- Basic Information:

• **Address:** 54 Abd El Aziz Fahmey Street, Heliopolis Square, Heliopolis, Cairo.
• **Tel:** 26444609
• **Fax:** -----
• **Email:** -----
• **Website:** -----
• **Working Hours:** medical clinic works everyday from 9 A.M to 2 P.M.
• **Person in Charge of Programs and Services: --**----

2- Organizational Background:

Mary Girgis church provides health care through policlinic that has been in operation for 5 years.

3- Programs and Services Currently Being Provided by the Organization:

a) Medical Care:

- Policlinic provides wide array of general and specialized services made possible by over than 85doctors. The available services are differing between general medical, lab, radiology, ante natal, pediatrics, Ultrasound, dentistry, orthopedics and neurology.
- There is no operations available at the clinic. Such cases referred to general hospitals equipped with operation's threats.
- The clinic diagnoses TB but does not provide treat. TB cases referred to special chest hospitals. Also, the clinic does not provide AIDS treatment or drug/alcohol addiction.
- Doctors from the clinic hold lectures on health issues every Monday at church. The lectures cover themes such as; HIV/AIDS, Anemia, flies, smoking. The lectures are organized for women as they consider mothers as responsible for family's health.

b) Education Service:

- The church organize theoretical and practical training course in the field of elderly care, so that graduates of the course will be able to provide homecare for old age.

- The course is organized twice a year and take 15-30 students at one time. It runs for four months.
- During the first month and half, students attend lectures provided by volunteer doctors at church. The classes run from 9 A.M to 1:30 P.M and lunch is provided. And during the remaining tow months and half, students work in old age home, in order to learn about massage, bathing, feeding etc…
- At the end of the course graduates are provided certificates. Many who attend this course emigrated and have found work abroad in the same field due to their certificates and experiences.

4- Ultimate Beneficiaries and Targeted Groups:

- The policlinic serves all disadvantaged groups , Egyptians and refugees regardless their religions.
- The training course for elderly care is open only for Christians, whether Egyptians or refugees. Because the training involves spiritual component. Half of students have been Sudanese.
- Candidates for the training must be able to read and write and they are chosen based on 13 criteria related to character i.e. patience, positive attitude, honesty, calm demeanor etc… Also, candidates must pass medical tests demonstrating they do not have HIV/AIDS, TB or Hepatitis.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----

b) Services Fees: the clinic provides its services at low prices and sometimes free of charge depending on the case.

Elderly Care training is free of charge.

6- Means of Reaching Targeted Groups:

- Elderly Care training is advertised by posters on churches around Cairo- particularly in disadvantaged areas.
- People know about the clinic by word-of-mouth.