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Maddi Community Church

1- Basic Information:

- ***Address:*** Intersection 17 and Port Said Streets, Maadi.
- ***Tel:*** 23592755
- ***Fax:*** -----
- ***Email:*** thagwets@eis.egnet.net
- ***Website:*** -----
- ***Working Hours:*** From Sunday to Thursday / From 9 A.M to 3 P.M
- ***Person in Charge of Programs and Services:*** Mr. Tawal Agwet.

2- Organizational Background:

Maddi Church assists refugees in Egypt, it focus on education for adults and children, income-generation projects and job placement.

3- Programs and Services Currently Being Provided by the Organization:

a) English Courses: it provides these courses for children and adults on Tuesday and Thursday from 11 A.M to 1 P.M

b) Counseling Sessions regarding: how to face difficulties of life as refugee. It take place on Thursday from 7-9 P.M

c) Sudanese Refugee Child Sport Program: this program provides Sudanese children the opportunity to practice sports and to play.

- Basketball and football for boys on Monday and Thursday from 4-6 P.M. at Ramses Church.
- Basketball and volleyball for girls on Tuesday and Thursday from 4-6 P.M. at Girls College opposite Sakakini Church.
- Karate on Friday from 4-6 P.M. at Buos El Islamiah.

4- Ultimate Beneficiaries and Targeted Groups:

- The church assists refugees who belong to it.

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St. Andrew's Refugee Ministry

1- Basic Information:

• ***Address:*** 38, 26th July Street, Midan Al-Is'af, Downtown, (at the corner of 26th July St. at Gala St.) Cairo, Nasser Metro Station.

• ***Tel:*** 22575941

• ***Fax:*** -----

• ***Email:*** jrmsac@link.net

• ***Website:*** www.standrewschurchcairo.com/refugeemc.htm

• ***Working Hours:*** From Monday to Thursday and on Saturday.
From 9 A.M to 6 P.M

• ***Person in Charge of Programs and Services:*** ------

2- Organizational Background:

St. Andrew's United Church of Cairo has worked with refugees living in Cairo since the late 1970's. It serves people living in Cairo from Sudan and other African Countries who have fled their country due to war or other disaster, who have a well-founded fear of returning due to persecution or loss of rights. St. Andrew's assists and supports individuals who have been granted refugee's status by UNHCR; it provides humanitarian assistance, spiritual services and encouragement to help build self-sufficiency and self-respect.

3- Programs and Services Currently Being Provided by the Organization:

a) Adult Education Program: it includes the following activities;

I) Adults' literacy classes.

II) English classes: the English courses offered at St. Andrew's range from literacy through advanced levels. In addition to conversation, accounting and business courses in English.

- The adult education program has four nine-week terms, with a week for final exams.

- Individuals who are wishing to enroll in English classes must first take a placement test on assigned date.

- Individuals must be high intermediate to advanced English language level in order to register for the accounting and business courses in English.

- Church provides what-so-called "Conversation Club" twice each week to enhance students' conversational skills.

III) Computer Courses: it includes training on Microsoft programs (Access, Excel, Power Point)

- Individuals must be high intermediate to advanced English language level in order to register for the computer courses.

Please note: study in adult education program runs on Saturday and from Monday to Thursday from 1:30 to 7:00 P.M.

b) Children's Education Program: this program gives children the opportunity to excel in a number of areas as they discover their own sense of worth and dignity through knowledge and empowerment.

- Classes mostly follows American curriculum and include math, science, English language, music, art, general studies (history), sports and computers.

- School year consists of 2-terms; the first term, from September to December and the second from January to May. Therefore, students are only accepted every September/once a year.

- Classes take place 4 days a week, from Monday to Thursday, with children 6-13 years attending 8:30 A.M to 12:30 P.M and youth 14-17 years attending 12:30-3:00 P.M

- Since 2006, church organizes sportive activities twice every week after school time.

- Since 2006 autumn, church started to organize trainings for student about computer skills such as how to search on internet, setting-up personal e-mail account.

- Also, it organizes some trips for students. For example; church organized trip to Egyptian museum and pyramids area.

c) The ARC Program: it is a place where refugees can teach skills of African handicrafts and arts to other refugees.

- The program includes handicrafts and arts such as sewing, painting, drawing and photography.

- Classes are open to all adults; also, students are being encouraged to join this

program to practice their artistic hobbies.

- Classes run every day, from Monday to Thursday from 9:30 A.M to 5:00 P.M
- Some opportunity to sell work through ARC handicraft outlet at St. Andrew's.

d) Spiritual Services:

- Church provides Dinka worship service every Friday from 12:30 to 3:00 P.M,
- Nuer worship service every Sunday from 12:30 to 3:00 P.M,
- Worship service in Arabic once a month (First week of every month- alternating Fridays and Sundays).

4- Ultimate Beneficiaries and Targeted Groups:

- Church serves refugees from Sudan and Horn of Africa, without discrimination based on religion, ethnicity, sex, language etc…
- Approximately 80% of the refugees served by St. Andrew's are from Sudan.
- Eligibility for assistance determined by independent "refugee determination" process the church inquires.

5- Conditions to be met by the Beneficiaries:

a) Required Documents:

Church acceptance procedures:

- Individuals wishing to benefit of the church's services must apply to obtain "eligibility form". Foremost, individuals will receive number. Dates to obtain the form will be posted in the church. This period might take approximately 6 months.
- Afterward, church asks the number holder to fill out the "eligibility form". Individuals must bring their passports, UNHCR number or card or any relevant personal identification. Immediately after filling the form, individual might be asked for personal interview or will be required to review advertising box at church to know their interview date. This stage might take one month.
- During the interview individuals must submit any personal identification. The interview runs for 30 minutes. One week after the interview only eligible names will be posted at church.
- After admission, individuals can apply to any educational/training courses the

church provides. However, there is usually a waiting period in order to get a place.

In regards to children's eligibility to education programs:

- Once parent is accepted via church's acceptance procedures, child's name is placed on waiting list. Child 16 years and over may undergo independent acceptance interview.
- Children who speak good English have more chance to obtain place.

b) Services Fees:

- All programs are free of charge except the "Adult Education Program"
- Individuals are asked to pay 20 EGP to cover the cost of books.
- Recognized refugees are fully subsidized by UNHCR, but those not recognized by UNHCR must pay for their own fees.

6- Means of Reaching Targeted Groups:

- By word-of-mouth.

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All Saints Cathedral – Refuge Egypt

1- Basic Information:

- ***Address:*** 5 Michel Lutfallah, Zamalek (behind the Marriot Hotel), Cairo.
- ***Tel:*** 27364836 – 27364837 - 27368391
- ***Fax:*** 27358941
- ***Email:*** info@refuge-egypt.org
- ***Website:*** www.refuge-egypt.org
- ***Working Hours:*** Saturday and from Monday to Thursday. From 9 A.M to 5 P.M
- ***Person in Charge of Programs and Services:*** Dr. Nabil Morcos.

2- Organizational Background:

All Saints Cathedral began assisting refugees in partnership with St. Andrews Church since the mid of nineties. In 2003 All Saints Cathedral started to provide services to refugees separately under a name "Refuge Egypt". The Cathedral focus on providing humanitarian assistance, spiritual guidance and encouragement to help build self-respect and self-sufficiency in preparation for repatriation, resettlement or local integration into Egyptian society.

3- Programs and Services Currently Being Provided by the Organization:

a) Employment Office:

at the present time the employment office locates in Al Maddi.

- The Cathedral organizes 3-week-long training sessions (36 hours per week) for domestic workers/cleaners. These sessions are open to all refugees, even those who have been longer than two years. However, individuals must be registered with Refuge Egypt.
- The office works in partnership with other churches to contact business owners in order to find job opportunities for refugees.
- Types of jobs that the office able to provide are: domestic cleaners, baby sitters, driving, factory laborers, office boys and elderly care.
- 50-60 persons employed per month.
- The office organizes informal meetings between employers and employees, twice a week.

b) Medical Care Program:

- The program provides general medical care, antenatal care, TB, assistance for victims of torture and family planning through Health Care Clinic. The individuals must pay 5 L.E per visit and rest is subsidized.
- HIV/AIDS test is available in the health care clinic, also it provides counseling about the disease.
- Referrals: Refuge Egypt program refer specific cases that need more specialized treatment to specific hospitals. Refuge Egypt covers half of cost of treatment.

In regard to antenatal care: for first-time delivery, Refuge Egypt Program covers 87% of total cost of pregnancy and individual pays 150 L.E at beginning, including monitoring during pregnancy, delivery, feeding and vitamin packages.

- Tuberculosis: the patient can get medicine for free.
- Medical Clinic in Arba-wa-nus in cooperation with Coptic Church.

c) Food and clothing aid program:

Refuge Egypt Program distributes food assistance to:

- Pregnant women every two weeks.
- TB patients every three months
- Large families
- Malnourished
- Women-heading-families every three months

The program distributes clothes once a year, three piece of clothes per person.

d) Income-generation Activities:

Refuge Egypt program provides training sessions on handicrafts to generate income. And sell the crafts through "Tul Crafts Shop" at All Saints Cathedral.

4- Ultimate Beneficiaries and Targeted Groups:

- All Saints Cathedral provides its services for all new arrival asylum seekers without discrimination based on nationality, religion, sex, color, language, ethnic etc…
- The program gives priority to women-heading-families, large families, new arrivals, the sick and the elderly.
- Once individuals are recognized by UNHCR, they are ineligible to receive servic-

es from Refuge Egypt, except those services offered in partnership with UNHCR; TB clinic, pregnancy care, clinic for survivors of torture, and employment office.

5- Conditions to be met by the Beneficiaries:

a) Required Documents:

To be eligible for Refuge Egypt services, individuals must register with the program within 6 months of their arrival in Cairo. Then, they can benefit services for up two years. After two years, individuals only eligible for employment assistance.

b) Services Fees: varies according to the service.

6- Means of Reaching Targeted Groups:

- By word-of-mouth

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Mansheyet El Evangelical Church

1- Basic Information:

• ***Address:*** 13 Hadaek El Kobba (popularly knows as El Garaj Street), Hadaek El Kobba, Cairo.

• ***Tel:*** 26829453

• ***Fax:*** -----

• ***Email:*** -----

• ***Website:*** -----

• ***Working Hours:*** variable but can always find Sudanese at Church on Sunday from 12-3 P.M and Friday from 10:30- 4:30 P.M

• ***Person in Charge of Programs and Services:***

Reverend Yousafe Botros. Tel: 012776793

2- Organizational Background:

The church focus on providing spiritual, medical, education and financial services for refugees from Sudan. It is the first Presbyterian ministry for Sudanese in Cairo, it was established in 1994.

3- Programs and Services Currently Being Provided by the Organization:

a) Spiritual services: Reverend Botros and full time lay Sudanese pastors organize spiritual services and worship for Sudanese refugees.

- Holding Presbyterian Sudanese worship services in Arabic on Sunday at noon. Baptisms also carried out at this time and certificates in either Arabic or English provided.
- Sunday School provided for children ages 4-16, divided into 2 groups during Sunday service.
- Organizing youth meetings on Friday from 11:30 A.M to 2:30 P.M, followed by meetings for teenagers.
- Studying bible on Friday from 10:30 A.M to 11:30 A.M.
- Organizing women meeting on Monday at 5 P.M
- Holding Choir practices and tribe-specific meetings in several time.
- Thursdays are reserved for marriage ceremonies. To be married by Reverend Botros, must have certificate from tribe documenting permission for both families and tribe. Reverend after has marriage approved by Egyptian Ministry of Foreign Affairs and President of Protestant Community. Reverend will not provide divorces, must go to own tribe.
- Offering counseling and orientation for those requiring personal assistance.

b) Medical care: the church provides medical care through different venues:

- Referring some to All Saints Church to be registered, particularly pregnant women. As All Saints Cathedral covers 100% of birth of first-born and 50% of second-born.
- Full time employees of Church and their families are granted free of charge medical care at Evangelical Medical Center (2 El Genina Street, off Gourayya Street), if not registered already with All Saints.
- Reverend Botoros provides notes for some individuals to receive free medical care at Fowlar Clinic in Abbaseyya. It is clinic run by Fagara Presbyterian Church and all specialties available.
- Some cases are referred to Ahmed Said Maher Hospital in Downtown Cairo or Saint Mary Hospital in Zeytoun, where they receive medical care with 50% discount or free of charge.
- Other cases are referred to various clinic all over Cairo to receive health care by Presbyterian or other Christian doctors at reduced rate or free of charge.

c) Education service:

- Church set aside 15000 L.E to fund first years of student's tuition at the university, students expect to cover cost of additional years.
- Church assists students who are enrolled in primary and secondary schools to find places in various schools:

• Send some to Sakakini where possible.

• Send some to Christian-run schools, where students may be receive 50% discount or free education.

• In cases where student have official papers from Sudan, this means they can get permission from Egyptian Ministry of Education, church assists them to find places in governmental schools.

• Church recently began 2 schools in Kilo Arba-wu-nus with help of French Evangelical Church in Cairo. Both offer classes for both children and adults oriented toward resettlement abroad. The schools do not provide any certificates.

d) Accommodation: in emergency cases (i.e. can not pay rent, evicted etc…), church assists to pay rent or will find accommodation in Christian home. Assistance provided based on need as determined by Sudanese laymen who perform in-home.

e) Job Placement: some job placement services offered i.e. jobs in Christian-run businesses or home businesses.

f) Financial and Material Assistance:

Financial and material assistance distributed in church. Food always distributed in Christmas, Easter and at 2 revival meetings annually. Additional food distributions and used clothes when available (often donated by members of church). Financial assistance available in emergency only i.e. newcomers, illness, passport renewal. Church do not help pay for weddings, only provides venue.

4- Ultimate Beneficiaries and Targeted Groups:

- Church provides it spiritual services for Egyptians and foreigners, including refugees from different nationalities.
- However, it provides its medical, education and material assistances merely for Christian Sudanese refugees, from different tribes. About 300 Sudanese members.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: -----

b) Services Fees: no fee charged.

6- Means of Reaching Targeted Groups:

- By word-of-mouth

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Heliopolis Community Church

1- Basic Information:

• ***Address:*** meets at St. Michael's and All Angles' Church. 8 Seti Street, Korba, Heliopolis, Cairo.
• ***Tel:*** 24142409
• ***Fax:*** -----
• ***Email:*** -----
• ***Website:*** -----
• ***Working Hours:*** From Monday to Thursday / From 10 A.M to 2 P.M
• ***Person in Charge of Programs and Services:*** Ms. Rebecca Atallah.

2- Organizational Background:

Heliopolis Church initiated its programs with refugees since 10 years. It focuses on job placement with aim of fostering self-reliance.

3- Programs and Services Currently Being Provided by the Organization:

a) Spiritual services:

• Worship service for Sudanese in Arabic on Tuesday at 4 P.M. and Sunday at 7:30 P.M
• Worship service in English on Sunday at 6:30 P.M and Friday at 10 A.M.
• Prayer meeting on Monday at 6 P.M and Wednesday at 7:15 P.M
• Women's Bible study on Tuesday at 10 A.M

b) Material Services:

in order to benefit from material services, refugees must adhere to fixed process:
• Visit 1: Signing up
• Visit 2: Attending interview. Individuals must provide personal information such as; name, family size, arrival dates, contact persons etc…
• Visit 3: Obtaining ID card with personal information and file number printed on back.
• Visit 4: Eligible for job placement services.
• Visit 5: Eligible for blankets, clothes, food and financial assistance in emergency cases.

• All visits take place on Tuesday afternoon. Individuals must arrive between 4 P.M and 5 P.M to register themselves for an appointment.
• Appointments are then held between 5-10 P.M . during this appointment, it will be determined what kind of aid will be given.

I. Job Placement Service: most common jobs include; cleaning, housekeeping and domestic or office assistance jobs. Women much more likely to be hired than men.

II. Blankets: it distributed in winter. Individuals eligible once every two years after the fifth visit.

III. Clothes: it distributed when available, after the fifth month.

IV. Food: food package includes: rice, macaroni, milk, beans and oil. Food is distributed frequently and after the fifth visit

V. Financial Assistance: it distributed only in emergency situations on case-by-case basis. Eligibility determined by Church after personal interview.

4- Ultimate Beneficiaries and Targeted Groups:

- Financial services are limited merely for members of the Sudanese refugee community. All Sudanese refugees are welcomed without discrimination based on ethnicity, religion, legal status as determined by UNHCR etc…
- However, spiritual services are open to everyone.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Sudanese must bring any formal piece of identification.
b) Services Fees: no fees charged.

6- Means of Reaching Targeted Groups:

- By word-of-mouth.

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Jieng Chiefs' Council

1- Basic Information:

• ***Address:*** the council meets at Sakakini Sacred Heart Church: 72 Ahmed Said (near to Ramses Street and Ahmed Said Street intersection)
• ***Tel:*** 26856509
• ***Fax:*** -----
• ***Email:*** -----
• ***Website:*** -----
• ***Working Hours:*** the council meets every Sunday from 12 P.M to 5 P.M
• ***Person in Charge of Programs and Services:*** Chief. Ajang Nyarnom Akuoc.

2- Organizational Background:

The council established in 2002 to solve conflicts according to Dinka norms and traditions and serves as judicial system. The committee consists 15 members, each represents different Dinka sub-tribe.

3- Programs and Services Currently Being Provided by the Organization:

Examples of the conflicts and cases the council works to solve:
- Settling domestic disputes.
- Facilitating bride wealth negotiations among two families.
- Settling cases of adultery
- Solving conflicts between youth.

4- Ultimate Beneficiaries and Targeted Groups:

- Individuals and families who belong to Dinka community.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: ---
b) Services Fees: no fees charged

6- Means of Reaching Targeted Groups:

- Dinka is tight knit community, therefore, there is no need for communication tool.

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African Hope School

1- Basic Information:

• ***Address:*** 25 El Nahda Street, Maddi, Cairo.
• ***Tel:*** 23580277
• ***Fax:*** 23584049
• ***Email:*** -----
• ***Website:*** -----
• ***Working Hours:*** Saturday and from Monday to Thursday From 8 A.M to 3 P.M
• ***Person in Charge of Programs and Services:*** school's manager.

2- Organizational Background

Primary and secondary school

3- Programs and Services Currently Being Provided by the Organization

- African Hope School provides general education for grade 1 to 8 for students between 6-13 years.
- School taught in English.
- Registering with the school starts by the beginning of September every year.

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South Center for Human Rights

1- Basic Information:

• ***Address:*** 27 Omar Ibn El Khatab Street, Ard Al Jamaia, Imbaba, Giza.

• ***Tel:*** 33143441

• ***Fax:*** 33143441

• ***Email:*** south_center@yahoo.com

• ***Website:*** www.southonline.org

• ***Working Hours:*** From Sunday to Thursday / From 10 A.M to 5 P.M

• ***Person in Charge of Programs and Services:***

Mr. Wagdy Abd El Aziz , Mrs. Nahed Nasser. Tel: 0123642094

2- Organizational Background:

South Center was established in 2002, it focuses on protecting human rights in South, particularly in Egypt. The center initiated its work with refugees in 2004.

3- Programs and Services Currently Being Provided by the Organization:

a) Legal Aid Program: it includes the following activities:

- Organizing and conducting Advocacy campaigns to develop and implement domestic law for refugees.
- Providing legal aid for refugees.
- Monitoring and documenting human rights' violations.
- Organizing seminars and conferences that discuss human rights issues.
- Conducting researches and studies that focus on human rights situation in South.
- Organizing cultural activities that aim at alleviating discrimination and violence.

4- Ultimate Beneficiaries and Targeted Groups:

- The center targets all refugees in Egypt regardless their nationality, color, sex, religion, ethnicity etc…

5- Conditions to be met by the Beneficiaries:

a) Required Documents: no documents required

b) Services Fees: no fee charged

6- Means of Reaching Targeted Groups:

- By publishing flyers and publications, as well as, by word-of-mouth.

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Saint Bekhita Center for Primary Education

1- Basic Information:

• ***Address:*** kilo 4.5, Al Tabah, 8th Zone. Cairo.
• ***Tel:*** 0127255674
• ***Fax:*** -----
• ***Email:*** marioyout@yahoo.com
• ***Website:*** -----
• ***Working Hours:*** on Saturday and from Monday to Thursday
From 8 A.M to 5 P.M
• ***Person in Charge of Programs and Services:*** Mr. Mario Tel: 0127255674

2- Organizational Background:

St. Bekhita center attempts to assist refugee children and enable them to continue their education. In addition, to adult education.

3- Programs and Services Currently Being Provided by the Organization:

a) Education and literacy program:
- Primary school and first class for preparatory school.
- Adult education: English language Courses

b) Vocational training program: this program includes training women on handi-craft (sewing).
The program works everyday, except Friday and Sunday, from 5 P.M to 8:30 P.M

4- Ultimate Beneficiaries and Targeted Groups:

- The center pays particular attention for refugees from Sudan.
- All the programs give priority for both children and women.

5- Conditions to be met by the Beneficiaries:

a) Required Documents: Birth Certificate and School Certificate.
b) Services Fees: the person should pay 25 L.E each year for each child.
The center provides student aid for one child in case of registering between 3 to 5 brothers in the school.

6- Means of Reaching Targeted Groups:

Through announcing within the school about the end and the beginning of the new academic year.

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The Refugee Center for Human Rights HRAAP

1- Basic Information:

• ***Address:*** 955 Kornish El Nile, Old Cairo. After Al Malak Al Saleh bridge (Al Maddi or Helwan microbus)

You can reach the organization by the underground: Mar Girgis Station (Helwan Direction), then head to the Kornsih and turn right, then walk for 5 minutes.

• ***Tel:*** 23649256

• ***Fax:*** -----

• ***Email:*** rchr@link.net

• ***Website:*** -----

• ***Working Hours:*** from Sunday to Thursday From 1 P.M to 5 P.M

• ***Person in Charge of Programs and Services:***

Mrs. Heba Kasseem. Tel: 0106497392

2- Organizational Background:

The center established in 2001, to provide legal aid and social assistance for the refugees because they considered as the most vulnerable groups that need support.

3- Programs and Services Currently Being Provided by the Organization:

a) Legal Aid Program: this program includes different activities that are:

- Assisting refugees to prepare their testimonies and legal briefs outlining legal arguments for the first instance claims. In addition too, attending the interviews before UNHCR during their refugee status determination hearings. And providing any support relates to the refugees' inquires about their situation before UNHCR.
- Providing refugees with legal aids and legal representation before the Egyptian courts for the refugees who have been detained.
- Providing assistance for the refugees with marriage and divorcing cases in Egypt.
- Assisting the refugees to issue birth certificates for children who dropt out of registration.
- Legal representation for the refugees in front of the Egyptian court for the civic cases.

- Providing legal assistance for the refugees who have road incidents or injuries of work. In order to obtain financial compensations, particularly in the cases of serious injuries.

b) Program to assist handicapped: the center works to provide legal and social assistance for the handicapped refugees.

c) Social Support for Refugee Community Program: it includes the following:

- Organizing meetings and lectures to raise the refugees' awareness about the working and labour condition in Egypt.
- Organizing summer recreational activities for the refugee children who are joining schools.
- Supporting and following children who do not have families or relevant.
- Supporting violated women or those who are facing violence.

4- Ultimate Beneficiaries and Targeted Groups:

- The center provides its services for all refugees regardless their nationality, religion, UNHCR status etc..

5- Conditions to be met by the Beneficiaries:

a) Required Documents: refugees should represent supporting documents such as Passports , IDs etc..

b) Services Fees:

- no fees charged for the services provided by the center.
- Only the costs of marriage or divorce cases and issuing birth certificate are being determined according to the case.
- There is exemption that depends on the center's decision.

6- Means of Reaching Targeted Groups:

- Through announcement at the center's office and refugee communities.
- Through the refugees themselves.
- Through other organization and churches that are working with the refugees.